

## Stuenkel, MaryBeth

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**From:** Stuenkel, MaryBeth  
**Sent:** Friday, October 20, 2006 3:59 PM  
**To:** 'exchange.inform@umich.edu'  
**Cc:** 'exchange.internal@umich.edu'  
**Subject:** Exchange Service Update 10/20/06

In addition to these updates being sent periodically via email, they are available via the web as well. Check <http://www.umich.edu/~lannos/exchange/> for the latest news, as well as a collection of old news.

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IN THIS UPDATE:

EXCHANGE FACE TO FACE  
IMPROVED BATTERY LIFE FOR MOBILE DEVICES  
NEW AND IMPROVED DOCUMENTATION

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EXCHANGE FACE TO FACE

It's time for another Exchange Face to Face meeting. This will be held Monday, November 13 from 3 to 5 at 806 South Hatcher, the same location as previous Exchange Face-to-Face meetings. You don't want to miss this one. We'll be discussing delegation (a.k.a. proxies), changes coming with Office 2007 pertinent to Exchange, upgrade plans for Exchange 2007, our upcoming Exchange Health Check and more.

IMPROVED BATTERY LIFE FOR MOBILE DEVICES

During our Friday maintenance tonight, we'll be implementing a change on our Exchange servers that will maximize battery life for mobile devices using Windows Mobile 5 MSFP with direct push technology. This change results from investigation into poor battery performance on some mobile devices after implementing Windows Mobile 5 MSFP. This change in a server timeout setting optimizes the battery performance when using direct push.

NEW AND IMPROVED DOCUMENTATION

We continue to work on increasing and improving the documentation on the Exchange service. Remember that documentation can be found in two locations. End user documentation is available at <http://www.itcs.umich.edu/exchange> and covers setup and use of Exchange on a variety of platforms as well as Frequently Asked Questions. Documentation for power users and sys admins can be found at <http://www.umich.edu/~lannos/exchange>, particularly in the "Exchange Technical Library" area. Be sure to check both areas frequently for new and updated documentation. Here are a few recent additions and important changes:

- at <http://www.itcs.umich.edu/exchange>, a new section on OUTLOOK WEB ACCESS has been added. Look here for Frequently Asked questions about managing your e-mail and calendar via the web client.
- (IMPORTANT) the Self Serve document describing how to set up Exchange mailboxes has been modified to include an additional step that helps to avoid problems we've seen with some new mailboxes. See the new section, "Checking the Mailbox Creation," on pages 11-13 in "Exchange Admin Essentials" at <http://www.umich.edu/~lannos/exchange/docs/ExAdminEssentials.pdf>.
- two short documents to help with the creation of mailboxes have been added. See "Critical Information for administrators of users getting new Exchange mailboxes" at <http://www.umich.edu/~lannos/exchange/docs/NewMailboxInfo.pdf> for the basic steps necessary to get users up and running with their new Exchange mailboxes. "Quick Start guide for Full Serve units using the campus Exchange Service" at <http://www.umich.edu/~lannos/exchange/docs/FullServeQuickStart.pdf> is just that, a Quick Start guide for Full Serve admins. These documents are particularly helpful if your unit

adds new mailboxes infrequently and you want to be sure that you haven't forgotten a step.

--MaryBeth