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To: exchange.inform@umich.edu
Cc: exchange.internal@umich.edu
Subject: Exchange Service Update 7/3/06

In addition to these updates being sent periodically via email, they are available via the web as well. Check <http://www.umich.edu/~lannos/exchange/> for the latest news, as well as a collection of old news.

IN THIS UPDATE:

NEW FEATURES
NEW FORMS
NEW PRICING
NEW DOCUMENTATION

NEW FEATURES

On July 1, 2006 we celebrated one year of offering a central Exchange e-mail, calendaring and collaboration service to campus. To celebrate that anniversary, we are rolling out several new features. These new features (and the forms needed to request them) will be officially available on July 5, but you can look at the documentation now. These new features include:

- Anonymous Web Calendar - for publishing calendars to the web for unauthenticated access
- Change Display Name - the ability to change the way your name is displayed in your From: address and in the Global Address List
- Calendar-Only User Mailbox - to be able to use Exchange for calendaring while continuing to receive your e-mail on another U-M service.

For a complete description of these features, see <http://www.umich.edu/~lannos/exchange/features.html>. Here you will find explanations of the new features and links to documentation and forms for using them.

NEW FORMS

To allow for greater ease in requesting features (both new and existing), we have developed several new forms. The forms that Self Serve units are accustomed to using to request mailboxes are there (but improved) and a form for making changes to existing mailboxes has been added. This form is used to request things that you had previously done with an e-mail to exchange.support@umich.edu. Several of the new features are requested with this form.

You can find those forms at <http://www.itcom.itd.umich.edu/orders/faculty-staff.html>.

NEW PRICING

A re-analysis of our pricing model has led to a new pricing structure. The price of basic mailboxes remains unchanged, but larger quota mailboxes have reduced prices. These new prices will allow users to have the storage they need without incurring significant extra expense.

You can view the new prices at <http://www.umich.edu/~lannos/exchange/service.html>.

NEW DOCUMENTATION

Going along with these changes, much of our documentation has been revised. Technical documentation for units' IT professionals is found linked to the features descriptions and has also been placed in the Exchange Technical Library (<http://www.umich.edu/~lannos/exchange/etl.html>). New end-user documentation is available at <http://www.umich.edu/~lannos/exchange/etl.html> and also through the E-Mail option in the left-most column of the ITCS home page at <http://www.itd.umich.edu/>. Please check it out.

--MaryBeth